



HOSPITAL ASSOCIATION of San Diego & Imperial Counties

Hospital Outstation Point of Entry (HOPE) Program Urgency - Prioritization Table

	Low Urgency	High Urgency <u>Immediate Medical Need</u>
Prioritization	Important but not Urgent	Urgent and Important <i>Immediate Action</i>
Criteria	Update on pending case(s)	Pregnancy; or A hospital or nursing home admission is planned within the next ten working days; or A doctor, dentist, clinic or other medical appointment is scheduled or necessary within the next ten working days; or A prescription must be filled within the next ten working days; or A referral (HHS:CMS-5) from A CMS Program Case Manager or from CMS medical staff indicates an immediate need
Expected Response Time	Within 3 Business Days	As Soon as Possible